

285730

ACCEPTED FOR PROCESSING - 2019 July 5 11:09 AM - SCPSC - 2019-14-C - Page 1 of 32

STATE OF SOUTH CAROLINA)
)
(Caption of Case)
Request for Certification of the Use of Universal)
Service Funds Pursuant to 47 C.F.R. 54.314 and)
Telecommunications Act Section 254(e), FCC Docket -)
No. 96-45 and Annual Reports for ETC - ETC Annual)
Report - Boomerang Wireless, LLC)
)
)
)
)
)
)

BEFORE THE
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

COVER SHEET

DOCKET
NUMBER: 2019 - 14 - C

(Please type or print)
Submitted by: Julia Redman Carter SC Bar Number:
Address: 955 Kacena Rd. Telephone: 319-294-6080
Suite A Fax:
Hiawatha, IA 52233 Other:
Email: regulatory@entouchwireless.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition ☐ Request for item to be placed on Commission's Agenda expeditiously
☒ Other: FCC 481

INDUSTRY (Check one)	NATURE OF ACTION (Check all that apply)			
<input type="checkbox"/> Electric	<input type="checkbox"/> Affidavit	<input type="checkbox"/> Letter	<input type="checkbox"/> Request	
<input type="checkbox"/> Electric/Gas	<input type="checkbox"/> Agreement	<input type="checkbox"/> Memorandum	<input type="checkbox"/> Request for Certification	
<input type="checkbox"/> Electric/Telecommunications	<input type="checkbox"/> Answer	<input type="checkbox"/> Motion	<input type="checkbox"/> Request for Investigation	
<input type="checkbox"/> Electric/Water	<input type="checkbox"/> Appellate Review	<input type="checkbox"/> Objection	<input type="checkbox"/> Resale Agreement	
<input type="checkbox"/> Electric/Water/Telecom.	<input type="checkbox"/> Application	<input type="checkbox"/> Petition	<input type="checkbox"/> Resale Amendment	
<input type="checkbox"/> Electric/Water/Sewer	<input type="checkbox"/> Brief	<input type="checkbox"/> Petition for Reconsideration	<input type="checkbox"/> Reservation Letter	
<input type="checkbox"/> Gas	<input type="checkbox"/> Certificate	<input type="checkbox"/> Petition for Rulemaking	<input type="checkbox"/> Response	
<input type="checkbox"/> Railroad	<input type="checkbox"/> Comments	<input type="checkbox"/> Petition for Rule to Show Cause	<input type="checkbox"/> Response to Discovery	
<input type="checkbox"/> Sewer	<input type="checkbox"/> Complaint	<input type="checkbox"/> Petition to Intervene	<input type="checkbox"/> Return to Petition	
<input checked="" type="checkbox"/> Telecommunications	<input type="checkbox"/> Consent Order	<input type="checkbox"/> Petition to Intervene Out of Time	<input type="checkbox"/> Stipulation	
<input type="checkbox"/> Transportation	<input type="checkbox"/> Discovery	<input type="checkbox"/> Prefiled Testimony	<input type="checkbox"/> Subpoena	
<input type="checkbox"/> Water	<input type="checkbox"/> Exhibit	<input type="checkbox"/> Promotion	<input type="checkbox"/> Tariff	
<input type="checkbox"/> Water/Sewer	<input type="checkbox"/> Expedited Consideration	<input type="checkbox"/> Proposed Order	<input type="checkbox"/> Other: _____	
<input type="checkbox"/> Administrative Matter	<input type="checkbox"/> Interconnection Agreement	<input type="checkbox"/> Protest		
<input type="checkbox"/> Other: _____	<input type="checkbox"/> Interconnection Amendment	<input type="checkbox"/> Publisher's Affidavit		
	<input type="checkbox"/> Late-Filed Exhibit	<input checked="" type="checkbox"/> Report		



June 28, 2019

Jocelyn Boyd
Chief Clerk and Administrator
South Carolina Public Service Commission
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

Re: Docket No. 2017-14-C-Boomerang Wireless, LLC d/b/a enTouch Wireless Annual ETC Annual Compliance Report and FCC Form 481

Dear Ms. Boyd,

Boomerang Wireless, LLC d/b/a Life Wireless (Boomerang) was designated by the South Carolina Public Service Commission as an Eligible Telecommunications Carrier for provision of wireless Lifeline service. Pursuant to S.C. Code Ann. Regulations § 103-690.1(B), Boomerang submits its Annual Report for Designated Eligible Telecommunications Carriers with respect to Lifeline services in South Carolina. A copy of the company's FCC Form 481 has been included. This report has also been submitted to the Office of Regulatory Staff.

Certification of compliance with CTIA Consumer Code (103.690.1(B)(a))

Boomerang Wireless, LLC d/b/a enTouch Wireless certifies it is in compliance with all applicable service quality and consumer protection requirements and standards, including the CTIA Consumer Code for Wireless Service, as it is required to do pursuant to 47 C.F.R. § 54.202(a)(3).

Lifeline Reporting

R.103-690.1(b)(3) Unfulfilled Service Requests

RESPONSE: Boomerang did not have any unfulfilled service requests in South Carolina in 2018.

R.103-690.1(b)(4) Complaints or Trouble Reports per 1000 Handsets or Access Lines

RESPONSE: Boomerang did receive two (2) complaints in 2018 at a rate of .0188 per 1,000 subscribers.

R.103-690.1(b)(5) Compliance with Applicable Service Quality Standards and Consumer Protection Rules

RESPONSE: Boomerang hereby certifies that it complies with applicable service quality standards and consumer protection rules, as designated by the Commission.

R.103-690.1(b)(6) Ability to Function in Emergency Situations

RESPONSE: Boomerang's Lifeline services remain functional in emergency situations. Boomerang utilizes the extensive and well established Sprint and Verizon Wireless networks and facilities to provide Boomerang's mobile services. The Sprint and Verizon Wireless networks are capable of managing traffic spikes that may occur during emergency situations and can reroute traffic in the event of damaged facilities. Our underlying carriers also have sufficient back-up power to ensure functionality. Boomerang's customers receive the same functionality as our underlying carrier's customers do.

R.103-690.1(b)(7) Non-Incumbent LEC Local Usage Plans

RESPONSE: Boomerang Wireless, LLC dba enTouch Wireless certifies that it offers a local usage plan comparable to that offered by the Incumbent LEC ("ILEC") in the relevant service areas. Boomerang offers rate plans that provides its customers with local usage capabilities. Boomerang's wireless Lifeline offering exceeds those of the ILEC in that Boomerang offers customers a certain amount of service free of charge with no activation fee or monthly charge.

R.103-690.1(b)(8) Equal Access to Long Distance Carriers

RESPONSE: Boomerang hereby acknowledges that the Federal Communications Commission may require it to provide equal access to long distance carriers in the event that no other eligible telecommunication carrier is providing equal access within the service area.

R.103-690.1(b)(9) Number of Lifeline Customers

RESPONSE: As of December 31, 2018, Boomerang provided wireless Lifeline service to 4,314 customers in South Carolina.

R.103-690.1(b)(10) Lifeline Verification Survey or Certification

RESPONSE: Boomerang has submitted a copy of the company's FCC 481 with the Commission and the Office of Regulatory Staff which included their certification.

If you have any questions regarding this filing, please contact me at (319) 294-6080 or regulatory@entouchwireless.com.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Kim Lehrman". The signature is fluid and cursive, with a large, sweeping "L" and a checkmark-like flourish at the end.

Kim Lehrman

President

Boomerang Wireless, LLC d/b/a enTouch Wireless

FCC Form 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	249019
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2020
<030>	Contact Name: Person USAC should contact with questions about this data	Julia Redman Carter
<035>	Contact Telephone Number: Number of the person identified in data line <030>	3192946080 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	regulatory@entouchwireless.com
Form Type		54.422

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2018

<010>	Study Area Code	249019
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Julia Redman Carter
<035>	Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@entouchwireless.com

<210> For the prior calendar year, were there any reportable voice service outages?

[illegible]

(400) Number of Complaints per 1,000 customers
Data Collection Form

FCC Form 481
OMB Control No. 3060-0886/OMB Control No. 3060-0819
July 2018

<010>	Study Area Code	249019
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Julia Redman Carter
<035>	Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@ontouchwireless.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	
<410>	Complaints per 1000 customers for fixed voice	
<420>	Complaints per 1000 customers for mobile voice	

(500) Compliance With Service Quality Standards and Consumer Protection Rules, Data Collection Form		FCC Form 481 OMB Control No. 3060-0985/OMB Control No. 3060-0819 July 2018
<010> Study Area Code	249019	
<015> Study Area Name	Boomerang Wireless LLC	
<020> Program Year	2020	
<030> Contact Name - Person USAC should contact regarding this data	Julia Redman Carter	
<035> Contact Telephone Number - Number of person identified in data line <030>	2192946080 ext	
<039> Contact Email Address - Email Address of person identified in data line <030>	regulatory@ontouchwireless.com	
<S15> Certify compliance with applicable minimum service standards		

(600) Functionality in Emergency Situations Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	249019
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Julia Rodman Carter
<035>	Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@touchwireless.com
<600>	Certify compliance regarding ability to function in emergency situations	
<610>	Descriptive document for Functionality in Emergency Situations	

<010>	Study Area Code	249019
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Julia Redman Carter
<035>	Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@entouchwireless.com
<810>	Reporting Carrier	Boomerang Wireless, LLC dba enTouch Wireless
<811>	Holding Company	HH Ventures, LLC
<812>	Operating Company	enTouch Wireless

Page 6

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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<010> Study Area Code	249019
<015> Study Area Name	Boomerang Wireless LLC
<020> Program Year	2020
<030> Contact Name - Person USAC should contact regarding this data	Julia Redman Carter
<035> Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	regulatory@entouchwireless.com

<900> Does the filing entity offer tribal land services? (Y/N)

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(5) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2018

<010>	Study Area Code	249019
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Julia Redman Carter
<035>	Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@entouchwireless.com

<1000> Voice services rate comparability certification

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

<1020> Broadband comparability certification

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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<010> Study Area Code	249019
<015> Study Area Name	Boomerang Wireless LLC
<020> Program Year	2020
<030> Contact Name - Person USAC should contact regarding this data	Julia Redman Carter
<035> Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	regulatory@entouchwireless.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

<1140> Alaska Plan rate-of-return certification (yes, no, or not applicable) of compliance with approved performance plan.

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2018

<010>	Study Area Code	249019
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Julia Redman Carter
<035>	Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@entouchwireless.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP www.entouchwireless.com

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

(2005) Price Cap Carrier Additional Documentation		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
<i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>		July 2018

<010> Study Area Code	249019
<015> Study Area Name	Boomerang Wireless LLC
<020> Program Year	2020
<030> Contact Name - Person USAC should contact regarding this data	Julia Redman Carter
<035> Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	regulatory@entouchwireless.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR 54.313(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2018.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate Of Return Carrier Additional Documentation
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2018

<010>	Study Area Code	249019
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Julia Redman Carter
<035>	Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@entouchwireless.com

(3007) Does this filing retain a Cost Consultant and/or Firm, or other Third Party to prepare financial and operations data disclosures submitted to the National Exchange Carrier Association (NECA), USAC, or the Administrator?

(3007a) Name of Consultant	(3007b) Name of Consultant Firm/Third Party

CAF BLS Reporting

(3008A) Please indicate whether new locations were deployed during the prior calendar year. (Yes/No)

(3008B) Please enter the number of new locations deployed in the prior calendar year associated with each of the following speed tiers.

(3008B1) Number of newly built locations with access to broadband speeds of at least 10/1 Mbps but less than 25/3 Mbps.

(3008B2) Number of newly built locations with access to broadband speeds of 25/3 Mbps or higher.

(3008C) Please provide the percentage of deployment across the entire study area.

(3005) Rate Of Return Carrier Additional Documentation
Data Collection Form

FCC Form 481
OMB Control No. 3060-0936/OMB Control No. 3060-0819
July 2019

<010>	Study Area Code	249019
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Julia Redman Carter
<035>	Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@entouchwireless.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	<input type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No) <input type="radio"/> <input type="radio"/>
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, Is your company audited?	(Yes/No) <input type="radio"/> <input type="radio"/>
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.	<input type="checkbox"/>
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.	<input type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2018

<010> Study Area Code	249019
<015> Study Area Name	Boomerang Wireless LLC
<020> Program Year	2020
<030> Contact Name - Person USAC should contact regarding this data	Julia Redman Carter
<035> Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	regulatory@entouchwireless.com

Financial Data Summary

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

(4005) Rural Broadband Experiment Additional Documentation
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2018

<010>	Study Area Code	249019
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Julia Redman Carter
<035>	Contact Telephone Number - Number of person identified in data line <030>	3192940080 ext
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@bentouchwireless.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations and provide a list of newly served community anchor institutions.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas.

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses Name of Attached Document Listing Required Information of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

<010>	Study Area Code	249019
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Julie Redman Carter
<035>	Contact Telephone Number - Number of person identified in data line <030>	3122245050 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@entouchwireless.com

(5010) Do you participate in the Alaska plan? (Yes/No)

(5012)	<p>If the filing carrier identified in its approved performance plans that it relies exclusively on satellite backhaul for a certain portion of the population in its service area, indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas that were previously served exclusively by satellite backhaul.</p>	(Yes/No)
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[illegible]

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0926/OMB Control No. 3060-0819 July 2019
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<010> Study Area Code	249019
<015> Study Area Name	Boomerang Wireless LLC
<020> Program Year	2020
<030> Contact Name - Person USAC should contact regarding this data	Julia Redman Carter
<035> Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	regulatory@entouchwireless.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: Boomerang Wireless LLC	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/26/2019
Printed name of Authorized Officer: Kimberley Lehrman	
Title or position of Authorized Officer: President	
Telephone number of Authorized Officer: 3197434616 ext.	
Study Area Code of Reporting Carrier: 249019	Filing Due Date for this form: 07/01/2019
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification Agent / Carrier Data Collection Form	ECC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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<010> Study Area Code	249019
<015> Study Area Name	Boomerang Wireless LLC
<020> Program Year	2020
<030> Contact Name - Person USAC should contact regarding this data	Julia Redman Carter
<035> Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	regulatory@entouchwireless.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or Imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent Firm: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Name of Authorized Agent Employee: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or Imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments



FCC Form 481

Section 500 – Service Quality Standards & Consumer Protection Rules Compliance

Under FCC Rules, Section 54.202, an ETC must comply that it will satisfy applicable consumer protection and service quality standards. Boomerang Wireless, LLC d/b/a enTouch Wireless (Boomerang) is in compliance with the Cellular Telecommunications and Internet Association's Consumer Code for Wireless Service.

1. Boomerang discloses rates and terms of service to customers at the time service is initiated. These same terms and conditions are posted on Boomerang's website at www.entouchwireless.com.
2. Boomerang provides service availability information on their website at www.entouchwireless.com.
3. Boomerang makes available contract terms to subscribers when they initiate or change service. These same terms are available to subscribers during the annual recertification process as outlined in Commission rules that govern continued subscriber eligibility.
4. Boomerang's Lifeline service can be terminated at any time by either party without an early termination fee. Service is dependent on continued eligibility in the program.
5. Boomerang provides disclosures, minutes included in Lifeline plans, expiration of plan minutes, availability of service, and cost for additional minutes in all published Lifeline advertising materials.
6. Boomerang customers are provided options if they exceed the number of minutes provided in their Lifeline plan. Customers can purchase standard top up plans at thousands of local retail establishments and through customer service. Plan descriptions are available on the company website at www.entouchwireless.com.
7. Boomerang's toll-free customer service number is 866-488-8719. Customers can reach customer service by dialing 611 from their enTouch phone. Customers can also contact Boomerang via email at support@entouchwireless.com or by US mail. This information is provided in the terms of service and on the company website and in all information provided to subscribers.
8. Boomerang responds to all consumer inquiries and complaints received from government agencies within 30 days.
9. Boomerang has procedures in place to maintain the privacy of subscriber proprietary information in accordance with applicable federal and state laws.
10. At service initiation, Boomerang requests that subscribers "Opt In" to receive free notifications regarding activation status, balance alerts, etc. Customers can also decline to receive these messages and notices by "Opting Out". If a subscriber chooses to decline free notifications they will receive only those Lifeline notifications required by the FCC such as the 30-day non-usage notice, the recertification notices, etc. The customer cannot opt out of the required FCC notifications.



FCC Form 481
Section 600 - Functionality in Emergency Situations

Under FCC Rules, an ETC must demonstrate its ability to remain functional in emergency situations. Since Boomerang Wireless, LLC d/b/a enTouch Wireless (Boomerang) is providing service to its customers through the use of facilities obtained from other carriers, it is able to provide to its customers the same ability to remain functional in emergency situations as currently provided by the carriers to their own customers, including access to a reasonable amount of back-up power to ensure functionality without an external power source, re-routing traffic around damaged facilities, and the capability of managing traffic spikes resulting from emergency situations.

Boomerang, along with their underlying carriers, have created back-up systems to ensure functionality in the event of a loss of power or network functionality. Boomerang's support facilities are housed in a carrier-class data center with fully redundant power and HVAC, a controlled temperature and humidity environment, fire-threat detection and suppression, year-round critical monitoring, and secure access with biometric security. The facility features redundant generators and redundant fiber optic connectivity. The data center is a reinforced concrete building located in a secure area and collocated with the area electrical generation plant. All systems within the facility are implemented on redundant servers, each with redundant data network and power.



June 28, 2019

Jocelyn Boyd, Chief Clerk of the Commission
Public Service Commission of South Carolina
Synergy Business Park, Saluda Building
101 Executive Center Drive
Columbia, SC 29210

**RE: Order No. 2012-787-Certification of Compliance with CTIA Consumer Code for
Boomerang Wireless, LLC d/b/a enTouch Wireless**

Dear Staff:

On October 24, 2012, the Public Service Commission of South Carolina issued an Order designating Boomerang Wireless, LLC d/b/a enTouch Wireless as an eligible telecommunications carrier ("ETC") in the state of South Carolina.

In compliance with South Carolina Commission ETC annual reporting requirements, Boomerang Wireless, LLC confirms that it complies with the Cellular Telecommunications and Internet Association's (CTIA's) Consumer Code for Wireless Service. In addition, Boomerang Wireless, LLC provides by attachment the advertising material required to be submitted annually.

Please do not hesitate to contact me if you have questions or concerns.

Respectfully submitted,

A handwritten signature in black ink that reads "Kim Lehman".

Kim Lehman
President
Boomerang Wireless, LLC

[1.866.488.8719 \(/Contact\)](#) | [Top Up \(/Top-Up\)](#) | [Coverage \(/Coverage\)](#) | [Account Login \(/Login\)](#)



[Lifeline \(/lifeline/\)](#) [Plans \(/plans\)](#) [Phones \(/phones\)](#) [BYOD \(/byod\)](#) [Activate \(/activate\)](#)

Support



South Carolina

Lifeline Program

South Carolina is a southeastern U.S. state known for its shoreline of subtropical beaches and marshlike sea islands. Columbia is the capital of

- South Carolina. South Carolina provides government assisted free phone services to qualifying families and individuals in South Carolina.

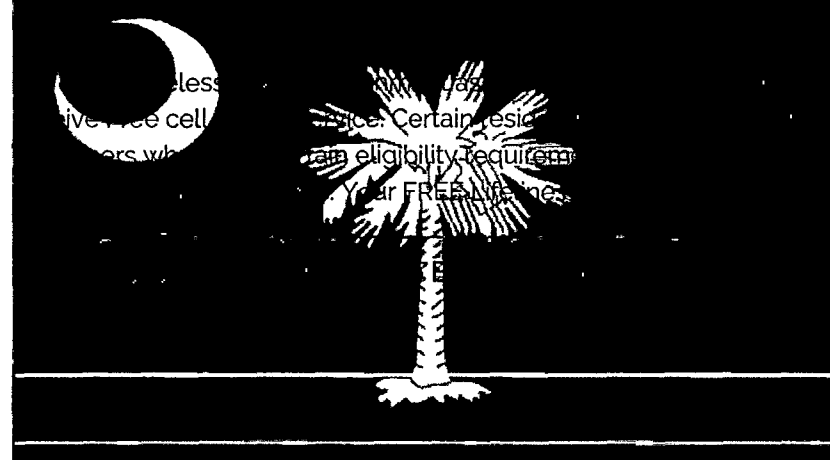
[Click Here For Paper Application \(/pdf/enTouchCertProcess_SC.pdf\)](#)

[Click Here to learn more about the Lifeline \(/about-lifeline\)](#)

APPLY NOW

([HTTPS://WWW.APPLY4LIFELINE.ENTOUCHWIRELESS.COM/HHV/MAINPLANID=1290](https://www.apply4lifeline.entouchwireless.com/HHV/MAINPLANID=1290))

South Carolina Lifeline Cell Phone Service



Texts
Local Calls
National Long Distance
Voicemail
Nationwide Text
Free 411
3G / 4G Data
Carry Over Month To Month

income families and individuals in South Carolina. Qualified customers receive a free cell phone. We offer Lifeline discounts to qualified South Carolina residents who are eligible for federal assistance or a household income that is at or below 135% of the federal poverty level. Your FREE Lifeline offer cannot be combined with any other Lifeline offer.

1000 Minute Plan¹

1000

Unlimited

Y

Y

Y

Y

Y

100 MB

N

All plans are 30 day plans. All plans subject to Acceptable Use Policy.

Eligible Programs for Lifeline in South Carolina

Supplemental Nutrition Assistance Program (SNAP)

Supplemental Security Income (SSI)

Medicaid

Veterans Pension or Survivors Benefit

Federal Public Housing Assistance (FPHA)

NOTE: All new applicants will need to submit proof of government assistance in order to complete enrollment. There are several easy methods to submit proof eligibility; you will be able to select what method is best for you later in the signup process.

You may also qualify based on income

Income Guidelines*

Persons in Household	48 Contiguous States
1	\$16,862
2	\$22,829
3	\$28,796
4	\$34,763
5	\$40,730
6	\$46,697
7	\$52,664
8	\$58,631

Persons in Household	48 Contiguous States
For each additional person, add	\$5.967

*Based on 135% of the 2019 Federal Poverty Guideline.



Contact South Carolina Commission

If you have unresolved issues after contacting enTouch Customer Support, you may contact:

Public Utilities Office:

1301 Gervais Street, Suite 710.

Columbia, SC 29044

Phone: 803-771-0131

South Carolina Toll Free: 1.866.340.7105

GREAT SERVICE

Friendly. Responsive. Easily Accessible.

Dial 611 on your Lifeline phone.

SUPPORT HOURS

Monday - Friday: 8am - 10pm CT

Saturday: 8am - 8pm CT

Sunday: 10am - 7pm CT

For the complete Terms of Service go to [www.entouchwireless.com \(/pages/cell_phone_termsofservice\)](http://www.entouchwireless.com (/pages/cell_phone_termsofservice)) or call Customer Service at 866-488-8719 or dial 611 free from your Lifeline phone.

"Lifeline is a government assistance program. enTouch Wireless represents the Lifeline service in your state. PLEASE NOTE: You have to be eligible to receive Lifeline services. A current government benefit card or income document and your government issued ID is needed to sign up. Willfully making false statements to obtain the Lifeline benefit can result in fines, imprisonment, de-enrollment or being barred from the program. Only one Lifeline benefit per household. A household is defined, for the purposes the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. Violation of the one per household limitation constitutes a violation of the Federal Communications Commission's rules and will result in your de-enrollment. The Lifeline is a non-transferable benefit and you may not transfer this benefit to any other person, regardless of if they qualify for Lifeline. Lifeline is available to only one person per household. When you receive the service, you cannot transfer it to another person. 911 Emergency Service is available where wireless service is located, which can be reduced by buildings, weather, mountains, etc. If your phone is out of range in an emergency dial 911 from a landline phone."

CHECK COVERAGE IN YOUR AREA

NETWORK COVERAGE CHECK

enter your zip code

CHECK

(/)

*Lifeline is a government assistance program and willfully making false statements to obtain the Lifeline benefit can result in fines, imprisonment, de-enrollment or being barred from the program.
Program limited to one discount per household;
Service is non-transferable;
Only eligible consumers may enroll in the Lifeline program, and documentation is necessary for enrollment;
Details of the Lifeline service offerings are available here (/lifeline/eligibility-services).

SUPPORT

[About Us \(/About-Us\)](#)[News \(/News\)](#)[FAQ \(/Faq\)](#)[Hearing Aid Compatibility \(/Hearing-Aid-Compatibility\)](#)[Referral \(/Referral\)](#)[Contact Us \(/Contact\)](#)

LIFELINE

[Lifeline Application \(Http://www.apply4lifeline.entouchwireless.com/Hhr/Main?PlanId=1290\)](http://www.apply4lifeline.entouchwireless.com/Hhr/Main?PlanId=1290)[About The Program \(/Lifeline/About-Lifeline\)](#)[Eligibility Services \(/Lifeline/Eligibility-Services\)](#)[What Do I Need? \(/Lifeline/What-Do-I-Need\)](#)[Lifeline Events \(/Lifeline/Events\)](#)[Renewal & IEH Forms \(/Lifeline/Renew\)](#)

SHOP

[Plans \(/Plans\) Phones \(/Phones\)](#)[BYOD \(/Byod\)](#)[Activate Account \(/Activate\)](#)



1.866.488.8719



Support@
enTouchWireless.com



PO Box 37
Hiawatha, IA 52233.

State Specific Information
(/Lifeline/State-Specific-
Information)

Paper Application
(/Lifeline/Paper-Application)



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(<https://usa.visa.com/>)



(<https://www.discover.com/>)



(<https://www.mastercard.us/en-us.html>)

[Privacy Policy \(/privacy-policy\)](/privacy-policy) | [Terms of Service \(/terms-of-service\)](/terms-of-service) | [Open Internet Transparency \(/internet-transparency\)](/internet-transparency) |

[Telecommunications Relay Services \(/telecommunications-relay-services\)](/telecommunications-relay-services) | [Prepaid Device Unlocking Policy \(/device-unlocking-policy\)](/device-unlocking-policy) |

[Sitemap \(/sitemap\)](/sitemap)